

Press release

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Handheld launches new “no questions asked” service option - MaxCare Premium

Handheld Group today announced the new MaxCare Premium option to its comprehensive MaxCare service offering.

The new MaxCare Premium is an addition to the existing 3 year service plans; *MaxCare Silver*, *MaxCare Gold* and *MaxCare Platinum*.

As such, customers can add Premium coverage to any MaxCare plan, which will protect the user from all costs related to any accidental damages that could happen in the field, including non warranty issues. Any uncertainty of repair costs and warranty claims are removed and costs for repairs and parts are covered.

“Our customers have requested this type of coverage and I am very happy that we can now offer this add-on to our MaxCare plan”, says Max Dahlbom Service & Support Manager for the Handheld Group. “Quite simply put; if you break it - we will fix it.”

“The MaxCare service plans offer our customers peace of mind,” said Jerker Hellström, CEO of the Handheld Group. “The new addition of the Premium coverage to the MaxCare line up strengthens our offering even further. It removes all questions of how much the total cost of ownership for the product will be, as we have already established that for our customers with the premium offering.”

The MaxCare Premium addition is available for the Nautiz and Algiz product families and is available immediately. Costs will vary depending on chosen product. Please visit www.handheldgroup.com for additional details or contact your local dealer for more information.

About Handheld:

The Handheld Group is a worldwide supplier of rugged mobile computers and PDAs. Handheld and its partners deliver complete mobility solutions to businesses in industries such as logistics, forestry, public transportation, construction, military, and security. The Handheld Group of Sweden has local offices in Finland, the Netherlands, Italy and the USA. For more information, please see www.handheldgroup.com

Media Contact:

Sofia Löfblad, Marketing Manager, Handheld Group
s.lofblad@handheldgroup.com
+46 510 54 71 70